

# Contactless Economy

New technologies – New products – New services

Digital transformation, CISA works with you

Ver 01

Collected and Translated by :



中華民國資訊軟體協會  
CISA Information Service Industry Association of R.O.C.

International Planning Department





SMART HEALTH



WORK FROM HOME



CONTACT CENTER



DIGITAL STREAMING

# Taiwan's Recognition in Smart Health

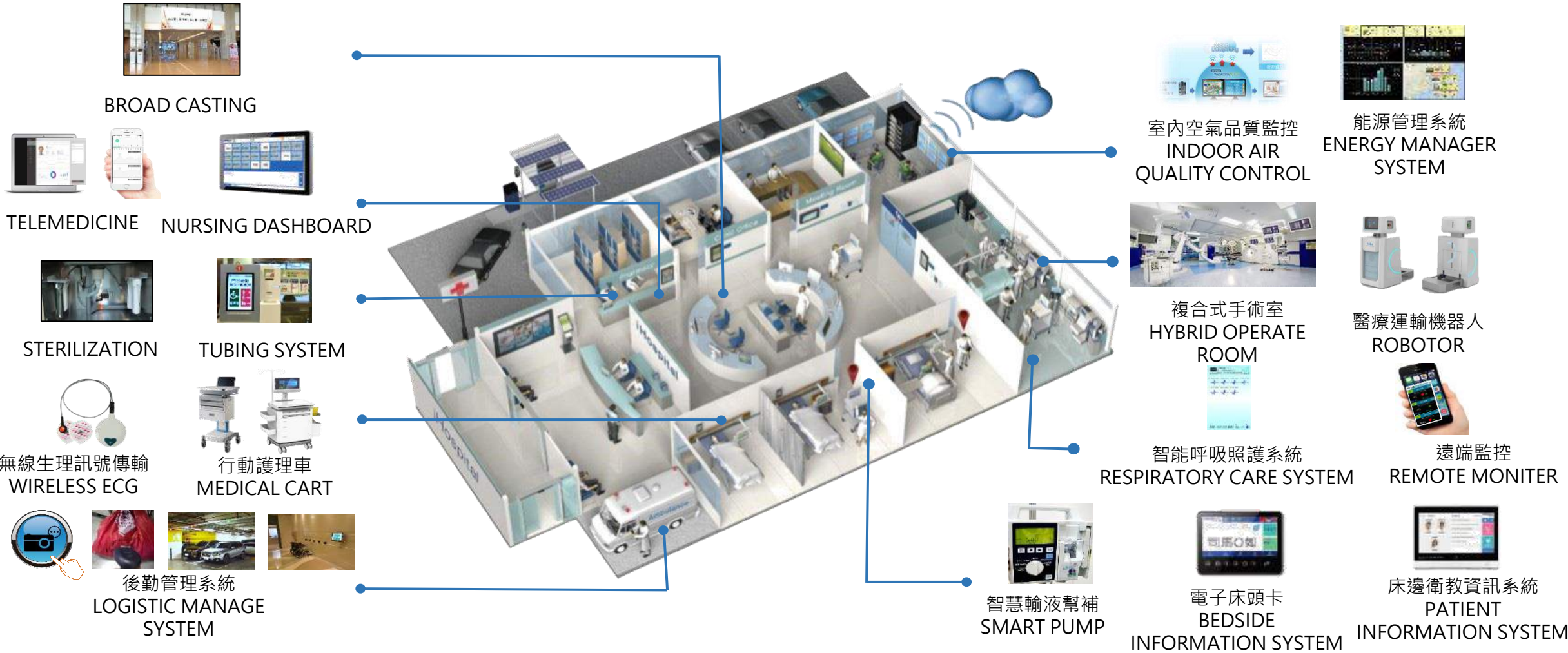
Search:

Country	Health Care Index (Overall)	Infrastructure	Professionals	Cost	Medicine Availability	Government Readiness
Taiwan	78.72	87.16	14.23	83.59	82.3	87.89
South Korea	77.7	79.05	13.06	78.39	78.99	65.09
Japan	74.11	90.75	30.01	82.59	92.06	96.3
Austria	71.32	86.18	20.25	78.99	88.23	91.8
Denmark	70.73	78.77	21.6	74.88	74.18	93.2
Thailand	67.99	92.58	17.37	96.22	67.51	89.91
Spain	65.38	77.86	13.24	71.82	55.1	81.38
France	64.66	86.28	34.25	75.81	83.82	96.8
Belgium	64.63	72.48	24.51	68.68	64.78	94.9
Australia	61.73	88.63	14.66	75.61	90.25	88.41

- The Health Care Index is a statistical analysis of the overall quality of the health care system, including **health care infrastructure; health care professionals ; cost; quality medicine availability, and government readiness.**
- In the year of **2019, Taiwan** is recognized **no.1 of the Health Care Index.**

<https://ceoworld.biz/2019/08/05/revealed-countries-with-the-best-health-care-systems-2019/>

# Smart Health - Products





## SMART HEALTH 5-1



工業技術研究院  
Industrial Technology  
Research Institute

### Zero-touch epidemic prevention technology platform

- Reduce the risk of infection between medical staff and patients.
- 24-hour remote interactive medical treatment.
- Instantly obtain physiological information.

The logo for ARBOR, featuring the word "ARBOR" in a bold, blue, sans-serif font with a small yellow and orange graphic element.

### Portable Temperature Screening Station

- Fever detection and AI Vision recognition
- High accuracy, error margin of  $\pm 0.5^{\circ}\text{C}$
- Real-time thermal image

The logo for imedtac, featuring the word "imedtac" in a blue and green font with a white heartbeat line graphic to the right. Below it is the tagline "Transforming Healthcare Through AIoT".

### Hospital Transport Robot – IMRobot-T

- Highly Extensibility and Flexibility
- High speed with low space limitation and easy to install
- Design to fulfill working flow and traffic flow to increase overall benefit





## SMART HEALTH 5-2



### Hospital IoT Solution - iNurse

- Save 40 ~ 50% of nursing record time.
- Create templates to reduce duplicate transcription
- Integrated mobile medical device



### Telemedicine Nursing Platform

- Physiological measurement instrument integration
- Remote online medical services



### Multimedia Calling System

- Effectively relieve crowds in the lobby
- Invisible health education





## SMART HEALTH 5-3



### **Medical Information System Solution**

- Modular management of medical information system
- HIS-Total Hospital Information System



### **Wearable Health Service Management Platform**

- Use actual data statistics and long-term records
- Perfect call center service



### **Long-term Care Information System - iHold**

- Graphical partition management and intelligent reminder
- Effective measurement of physiological data





## SMART HEALTH 5-4



### **Medical Related Products - DELBio**

- Modern biomedical equipment and health management software design
- Product apply wireless communication



### **Electronic Medical Record System - Nurse Helper**

- Offering medical evaluation, treatment planning and recording
- Providing nurses for efficient to apply the information



### **Temperature Measuring Instrument - Ear Thermometer**

- Instant Ear Thermometer with illuminated probe and “clean me” technology.
- Touch-free measurement
- Multifunctional (body, object and ambient temperature)





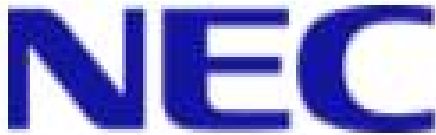


## SMART HEALTH 5-5



### Smart Hospital Solution

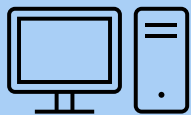
- Registration appointment
- National medical record tracking



### Information Integration Board - E care

- Miniaturized and wireless sensors through NEC's original technology
- A list to show the status of multiple patients at a glance





## WORK FROM HOME 2-1



財團法人資訊工業策進會  
INSTITUTE FOR INFORMATION INDUSTRY

### Online Education Platform - STEM UP

- Providing offline courses and forums into online globally as platform
- Offering diverse courses from Taiwan ICT industry with the platform



CyberLink

### Video Conferencing - U Meeting

- Providing video conference call for max. 100 attendees lasting 24 hrs
- Providing simple and easy panel control connecting with google and outlook calendar

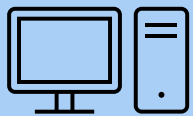


ZYXEL

### Cloud Camera - Aurora

- Providing monitoring equipment as Smart Home solution for tracking the travel history
- Offering high quality video recording





## WORK FROM HOME 2-2



### **Multiple Distance Desktop Connection - Stable Terminal Service**

- Supporting for multiple connection
- Offering clear and simple control panel





## CONTACT CENTER



### Contact Center – Intelligent Omni Channel

- Uniform User Interface for Customer Service
- Seamless integration for customer contact history
- Realtime monitoring and management for supervisor



### Contact Center – Inbound/Outbound Services

- Provide content updates, membership management and keywords.
- Interaction records between customer needs and customers to establish the basis for data analysis





## DIGITAL STREAMING 2-1



### **E-Learning Total Solution - WMPPro**

- Multiple automated learning management mechanisms
- Multiple online community communication tools
- Adopt responsive web design



### **Online Tutor**

- Unlimited viewing of video files
- Exclusive study report after class
- StandOut authoritative textbooks used by a thousand schools in the United States



### **e-Commerce Community Platform - ishowlife**

- Potential live e-commerce
- Combining live streaming, e-commerce, and “see now, buy now” services





## DIGITAL STREAMING 2-2



### Online Training Courses

- Customers can save 60% budget
- The online courses are RWD



### Home Smart Community

- Assists of efficient real estate management and digitalized notices and mails



### Digital Platform and System Development

- Digitalize offline to online
- Covering app design and development
- Website development and POS development



# Partnership



# For more details please contact us

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## **For international collaboration**

listing your solutions and products into our handbook

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## **For enrolling CISA membership**

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CISA

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